

## Treatment Room Service

### What are treatment rooms?

Treatment rooms are clinics based within local Health Centres. The clinics are staffed by Registered Nurses and Health Care Support Workers who are trained to carry out specific clinical interventions.

### What treatments are carried out?

All of our Treatment Rooms offer:

- Management of minor injuries and dressings
- Wound management (including post-operative wound checks)
- Leg ulcer assessment and Doppler Scan
- Compression bandaging
- Some injections (from and approved list)
- Staple / suture removal
- Ear care assessment for wax removal

## **Do you treat children?**

The Treatment Room service is primarily for adults. We will treat children where possible and if appropriate.

## **How do I get a referral?**

All patients must be referred by their GP practice (with the exception of ear care which is self-referral).

Your GP practice will hand you a written referral. (If attending for an injection for the first time, ensure to bring your Direction to Administer with you. This will be provided by your GP).

For ear care, contact your local Treatment Room Reception - please note you do not require any paperwork to access ear assessment and care.

## **How do I make an appointment?**

Treatment Rooms operate on an appointment basis only. Our Treatment Rooms are open Monday to Friday, excluding public holidays.

To book an appointment, please telephone or speak to the receptionist at your preferred Health Centre. Appointments can be made during the chosen Health Centre's opening times. If you require an interpreter, please inform the receptionist when booking your appointment.

## **How long does an appointment last?**

The length of your appointment will depend on what treatment you are receiving. For certain interventions it can be in excess of 60 minutes. Please discuss with staff if you have any questions.

## What do I need to bring with me?

Please bring your referral letter.

A list of your medication is not always necessary but may be helpful.

If required, a carer can accompany you to your appointment.

## Appointment Information

If you are late, the nurse may not be able to see you and you may have to make another appointment.

If you do not attend your appointments on more than three occasions, you will be required to be re-referred by your GP.

## Change or cancel my appointment

If you are unable to attend your appointment, please cancel as soon as possible to enable another patient to be seen.

To change or cancel your appointment, please telephone the Health Centre that you were booked to attend. Alternatively, you may also change or cancel your appointment at the Health Centre reception desk.



# Notes

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